

## ACTION TAKEN REPORT (SESSION: 2023 – 24)

The Action Taken Report for the Annual Quality Assurance Report of Amar shaheed Bbaba Ajit Singh Jujhar Singh Memorial College, Bela outlines the steps and initiatives implemented based on the findings and recommendations derived from feedback collected from various stakeholders, including students, faculty, parents, and alumni, during the Academic Session 2023-24. This report provides a comprehensive response to the concerns, suggestions, and observations shared in the feedback, addressing key areas for improvement to enhance overall institutional performance and satisfaction. It also highlights the actions taken to align with NAAC's quality assurance framework, demonstrating the institution's commitment to improving academic and administrative processes, and fostering excellence in higher education. The report emphasizes the institution's dedication to continuous development through effective actions and strategies aimed at ensuring better quality standards and resource management.

### Action Taken on Feedback from Stakeholders – Academic Session 2023-24

Feedback Area	Specific Concern/Observation	Action Taken
Classroom Facilities	Requests for improved seating arrangements and the installation of curtains in classrooms on the new floor.	Seating arrangements were upgraded, and curtains were installed in the classrooms on the new floor as per student feedback.
Teaching and Learning	While the quality of teaching was appreciated, there was a suggestion for increased use of modern teaching tools and techniques.	Faculty were encouraged to participate in online training sessions on digital tools and innovative teaching methods. They also attended NPTEL courses, IKS workshops, FDPs, and Orientation

Criterion Head

IQAC Coordinator

Principal

Principal  
A.S.B.A.S.J.S.M.  
College, Bela (Ropar)



INTERNAL QUALITY ASSURANCE CELL ASBASJSM COLLEGE, BELA ROPAR PUNJAB

Programs by the UGC Malaviya Mission Teacher Training Centre, Punjabi University, Patiala. Furthermore, new computer labs equipped with projectors were established.

**Administrative Staff**

Concerns regarding delays in service requests and the accessibility of administrative support.

A meeting was held by the Principal with administrative staff to address these concerns. A feedback mechanism was implemented to monitor and improve staff performance.

**Cleanliness**

Concerns raised regarding the cleanliness of drinking water facilities and washroom maintenance.

Regular maintenance schedules for water coolers and washrooms were established. In collaboration with an NGO, additional Reverse Osmosis (RO) systems were installed on campus to improve water quality.

**Library Resources**

Requests for additional textbooks to meet student needs.

Department-level book banks were created to support students, particularly those requiring financial assistance.

**Communication**

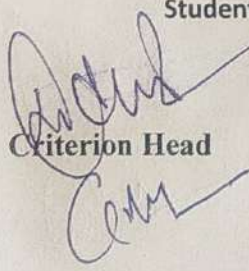
Delays in providing timely updates on institutional changes.

A structured communication system was implemented to ensure timely updates are provided through social media platforms and notice boards. Additionally, a new, user-friendly website is under development.


**Student Comfort**

Requests for replacement fans in classrooms on the top

New fans were installed in the affected classrooms. A phased plan for the

  
Criterion Head

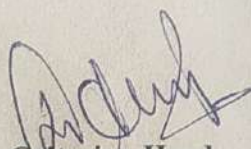
  
IQAC Coordinator

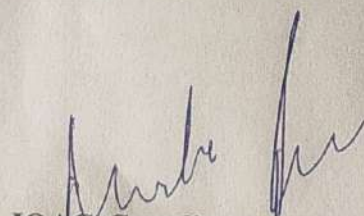
  
Principal  
A.S.B.A.S.J.S.M.  
College, Bela (Ropar)

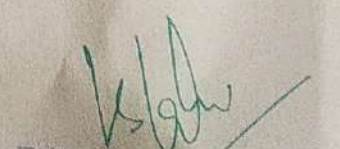


INTERNAL QUALITY ASSURANCE CELL ASBASJSM COLLEGE, BELA ROPAR PUNJAB

	floor, particularly to address heat during warmer weather.	installation of air conditioning in key areas has also been initiated.
Extracurricular Activities	Moderate levels of participation in extracurricular activities.	Theatre workshops and other engaging activities were organized to encourage greater student participation. A proposal for the establishment of a new NCC Navy Wing was submitted. Additionally, various extracurricular activities were conducted by the college, departments, and student cells.
Facilities (Hostel, Canteen, Sports, etc.)	Facilities were rated lower compared to other areas.	A new tuck shop was opened to meet student needs. The cleanliness standards of the canteen were upgraded to ensure a higher level of hygiene.

  
Criterion Head

  
IQAC Coordinator

  
Principal  
A.S.B.A.S.J.S.M.  
College, Bela (Ropar)